Congratulations

on purchasing your new VTech product. Before using this telephone, please read **Important safety instructions**.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

Please refer to the online user's manual for a full set of installation and operation instructions at www.vtechphones.com.

CS5119
CS5119-13
CS5119-15
CS5119-16
CS5119-2

DECT 6.0 cordless telephone

BC

Compatible with Hearing Aid T-Coil
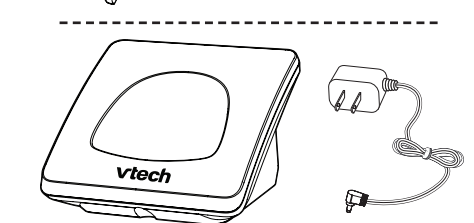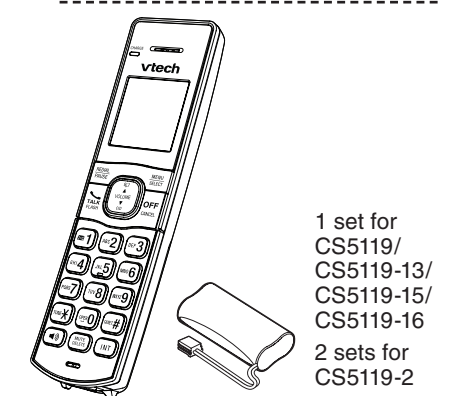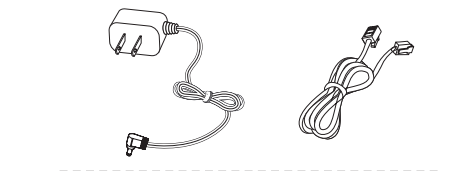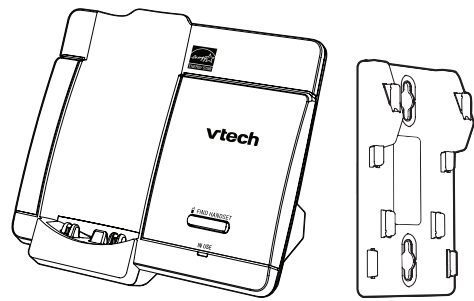
T

TIA-1083

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.
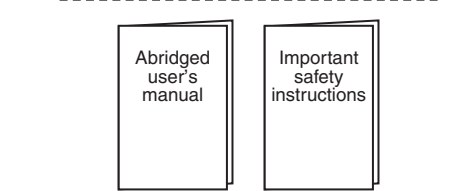
ENERGY STAR

The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

vtech®

Abridged user's manual
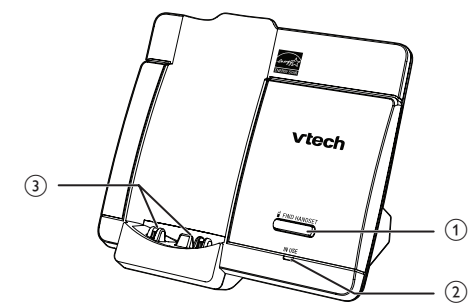

What's in the box

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.


1 set for CS5119/ CS5119-13/ CS5119-15/ CS5119-16

2 sets for CS5119-2

1 set for CS5119-2

Abridged user's manual

Important safety instructions

Telephone base overview

1 – FIND HANDSET
- Page all system handsets.

2 – IN USE light
- Flashes when there is an incoming call, or another telephone sharing the same line is in use.
- On when the telephone is in use.

3 – Charging pole

Handset overview
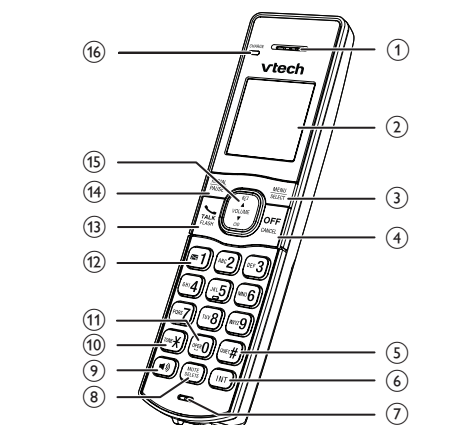
1 – Handset earpiece

2 – LCD display

3 – MENU/SELECT
- Show the menu.
- While in a menu, press to select an item, or save an entry or setting.

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4 – OFF/CANCEL
- Hang up a call.
- Return to the previous menu or idle mode without making changes.
- Delete digits while predialing.
- Silence the handset ringer temporarily while the phone is ringing.
- Erase the missed call indicator while the handset is not in use.

5 – QUIET #
- Turn on or off the quiet mode.
- Show other dialing options when reviewing a caller ID log entry.

6 – INT
- Press to start an intercom conversation or transfer a call (for multi-handset models only).

7 – Microphone

8 – MUTE/DELETE
- Mute the microphone during a call.
- Silence the handset ringer temporarily while the phone is ringing.
- Delete the displayed entry while reviewing the phonebook, caller ID log, call block list or redial list.
- Delete digits or characters when entering numbers or names.

9 – 🔊
- Make or answer a call using the handset speakerphone.
- During a call, press to switch between the speakerphone and the handset earpiece.

10 – TONE ✱
- Switch to tone dialing temporarily during a call.

11 – OPER 0
- Press to add a space when entering names.

12 – ✉ 1
- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the phonebook.
- Press and hold to set or dial your voicemail number.

13 – 📞 TALK/FLASH
- Make or answer a call.
- Answer an incoming call when you receive a call waiting alert.

14 – REDIAL/PAUSE
- Review the redial list.
- Insert a dialing pause while dialing or entering numbers into the phonebook.

---

15 – 📞 ▲ / VOLUME
- Review the phonebook when the phone is not in use.
- Scroll up while in a menu, or in the phonebook, caller ID log or redial list.
- Move the cursor to the right when entering numbers or names.
- Increase the listening volume during a call.

VOLUME/ ▼ CID
- Review the caller ID log when the telephone is not in use.
- Scroll down while in a menu, or in the phonebook, caller ID log or redial list.
- Move the cursor to the left when entering numbers or names.
- Decrease the listening volume during a call.

16 – CHARGE light
- On when the handset is charging.

Charger overview
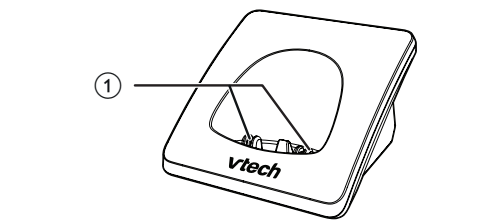
1 – Charging pole

Display icons overview

|	
🔋	The battery icon flashes when the battery is low and needs charging.
🔋→🔋→🔋	The battery icon animates when the battery is charging.
🔋	The battery icon becomes solid when the battery is fully charged.
🔕	The handset ringer is turned off.
✉	There are new voicemail received from your telephone service provider.
NEW	There are new caller ID log entries.
ECO	The ECO mode activates automatically to reduce power consumption when the handset is within range from the telephone base.

Connect

You can choose to connect the telephone base for desktop usage or wall mounting.

NOTES
- Use only the adapters provided.
- Make sure the electrical outlets are not controlled by wall switches.
- The adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
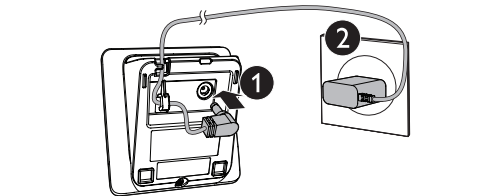
TIP
- If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a **DSL filter** (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information.
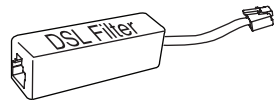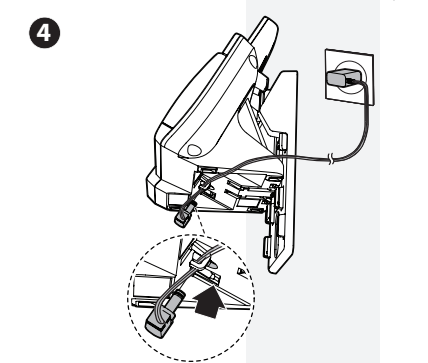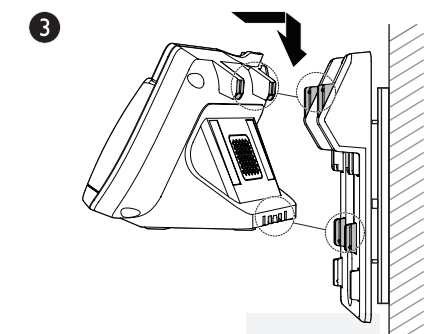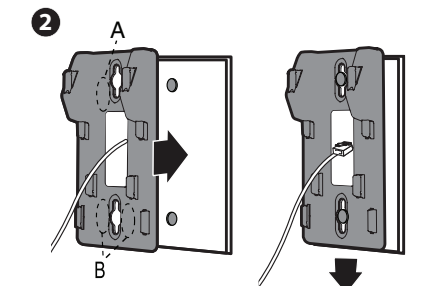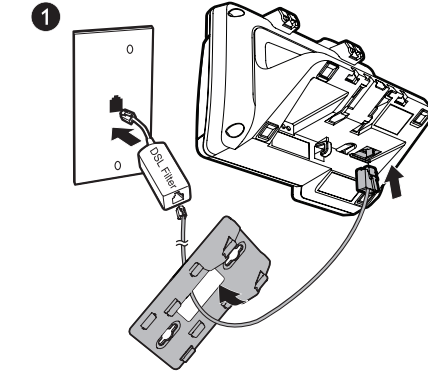
Connect the telephone base
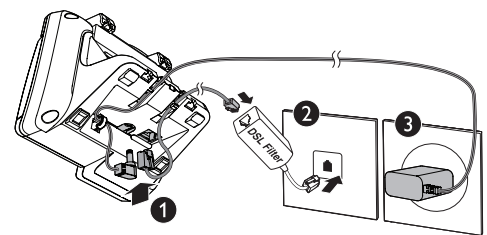
Connect the charger

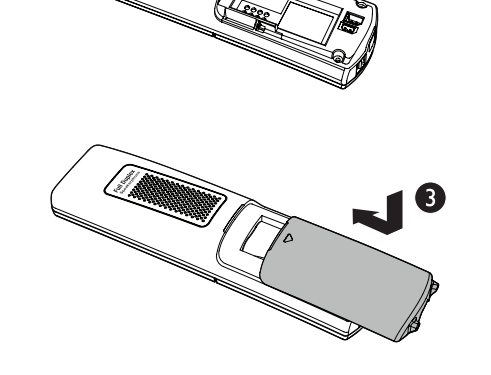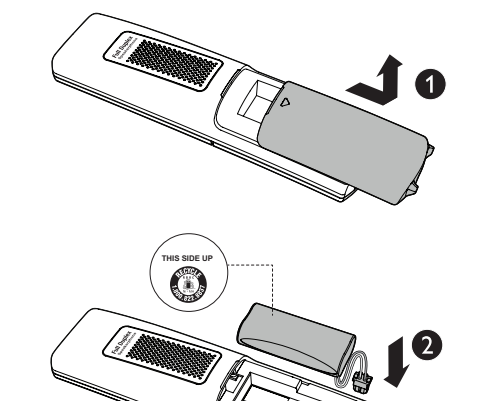

Mount the telephone base

Install the battery

Install the battery as shown below.

NOTES
- Use only supplied battery.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.


Check the battery level

After you have installed the battery, check the battery level on the handset screen.

- If the battery icon is 🔋 or 🔋, then go to **Before use** section to set the date and time.
- If the screen is blank, or 🔋 flashes, then the battery needs to be charged. Go to **Charge the battery** section before you do any setting or operation.

Charge the battery

Place the handset in the telephone base or the charger to charge.
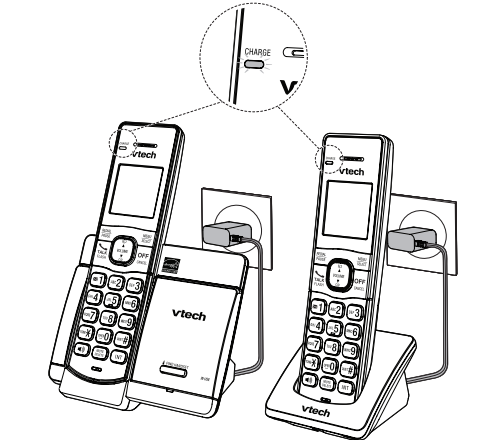
Once you have installed the battery, the handset LCD display indicates the battery status (see the table below).

NOTES
- Press **CANCEL** or place the handset in the charger will bypass the set date and time, and voice guide.
- For best performance, keep the handset in the telephone base or charger when not in use.
- The battery is fully charged after 12 hours of continuous charging.
- If you place the handset in the telephone base or the charger without plugging in the battery, the screen displays **No battery**.

Battery indicators	Battery status	Action
The screen is blank, or displays **Put in charger** and 🔋 flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen displays **Low battery** and 🔋 flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (about 30 minutes).
The screen displays **HANDSET X**.	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

To manually set the date and time, refer to **Configure your telephone** section.

Before use

After you install your telephone or power returns following a power outage and battery depletion, the handset will prompt you to set the date and time.

Set date and time

1. Use the dialing keys (**0-9**) to enter the month (**MM**), date (**DD**) and year (**YY**). Then press **SELECT**.
2. Use the dialing keys (**0-9**) to enter the hour (**HH**) and minute (**MM**). Then press ▼ or ▲ to choose **AM** or **PM**.
3. Press **SELECT** to save.

Check for dial tone

Press TALK. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:
- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range or no pwr at base**.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press TALK. Move closer to the telephone base, then press TALK to answer the call. If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

Use the handset menu

1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ until the screen displays the desired feature menu.
3. Press **SELECT**.
- To return to the previous menu, press **CANCEL**.
- To return to idle mode, press and hold **CANCEL**.

Configure your telephone

Set language

The LCD language is preset to English. You can select English, French or Spanish to be used in all screen displays.
1. Press **MENU** when the handset is not in use.
2. Scroll to **Settings**, then press **SELECT** twice.
3. Scroll to choose **English**, **Français** or **Español**.
4. Press **SELECT** to save your setting.

Set date and time

1. Press **MENU** on the handset when not in use.
2. Scroll to **Set date/time** and then press **SELECT**.
3. Use the dialing keys (**0-9**) to enter the month (**MM**), date (**DD**) and year (**YY**). Then press **SELECT**.
4. Use the dialing keys (**0-9**) to enter the hour (**HH**) and minute (**MM**). Then press ▼ or ▲ to choose **AM** or **PM**.
5. Press **SELECT**.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call.
1. During a call, press **TONE ✱**.
2. Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

Telephone operations

Handset control key panel:
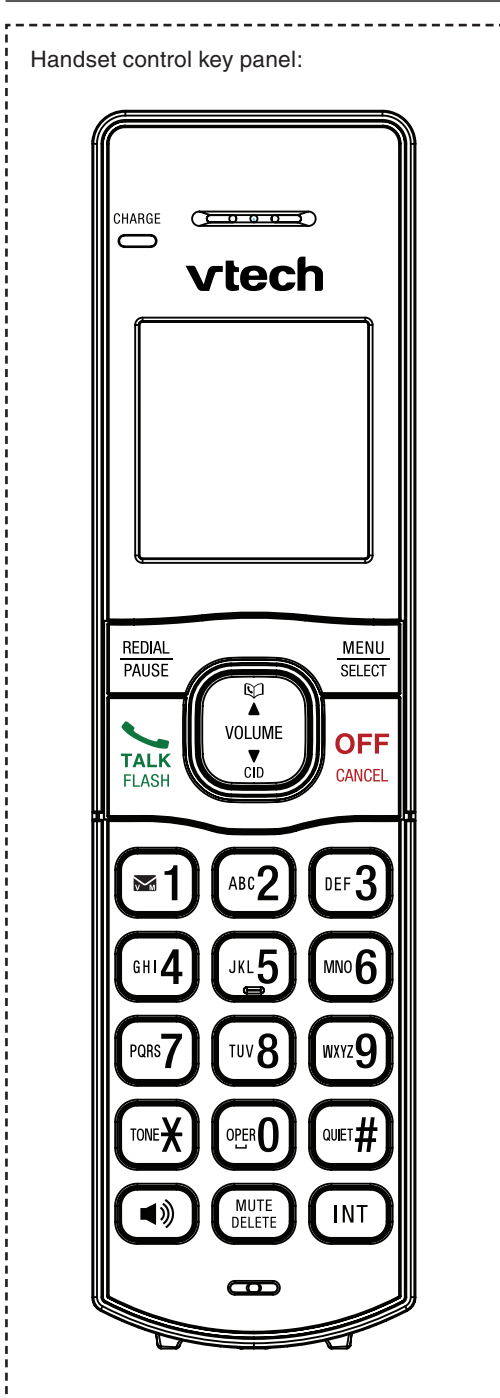
Make a call

- Press TALK or 🔊, and then dial the telephone number.

Answer a call

- Press TALK, 🔊 or any of the dialing keys.

End a call

- Press **OFF** or put the handset back in the telephone base or charger.

Speakerphone

- During a call, press 🔊 on the handset to switch between speakerphone and handset earpiece.

Volume

- During a call, press ▲/VOLUME/▼ to adjust the listening volume.

Mute

The mute function allows you to hear the other party but the other party cannot hear you.
1. During a call, press **MUTE**. The handset displays **Muted**.
2. Press **MUTE** again to resume the conversation. The handset displays **Microphone on** briefly.

Join a call in progress (for multiple handset models only)

You can use up to four handsets at a time on an outside call.
- When a handset is already on a call, press TALK or 🔊 on another handset to join the call.
- To exit the call, press **OFF** on the handset or place it in the telephone base or charger. The call continues until all handsets hang up.

Call waiting

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are already on a call.
- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** at any time to switch back and forth between calls.

Find handset

Use this feature to find the system handset.

To start paging:
- Press **FIND HANDSET** on the telephone base when not in use. All idle handsets ring and display ** Paging **.

To end paging:
- Press **FIND HANDSET** at the telephone base.
-OR-
- Press TALK, 🔊, **OFF** or any of the dialing keys on the handset.
-OR-
- Place the handset in the telephone base or charger.

NOTE
- Do not press and hold **FIND HANDSET** for more than four seconds. It may lead to handset deregistration.

Redial list

Each handset stores the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

Review and dial a redial list entry

1. Press **REDIAL** when the handset is not in use.
2. Press ▼, ▲ or **REDIAL** repeatedly until the desired entry displays.
3. Press TALK to dial.

Delete a redial list entry

- When the desired redial entry displays, press **DELETE**.

Intercom

Use the intercom features for conversations between two handsets.
1. Press **INT** on your handset when not in use. Use the dialing keys to enter a destination handset number if necessary.
2. To answer the intercom call, press TALK, 🔊, **INT** or any dialing key on the destination handset.
3. To end the intercom call, press **OFF** or place the handset back in the telephone base or charger.

Answer an incoming call during an intercom call

If you receive an incoming call during an intercom call, there is an alert tone.
- To answer the outside call, press TALK. The intercom call ends automatically.
- To end the intercom call without answering the outside call, press **OFF**. The telephone continues to ring.

Transfer a call

While on an outside call, you can use the intercom feature to transfer the call from one handset to another.

1. Press **INT** on your handset during a call. The current call is put on hold. Use the dialing keys to enter a destination handset number if necessary.
2. To answer the intercom call, press **TALK**, 🔊, or any dialing key on the destination handset. You can now have a private conservation before transferring the call.
3. Press **OFF** on your originating handset, or place it back in the telephone base or charger. Your originating handset displays **Line in use**. The destination handset is then connected to the outside call.

Phonebook

The phonebook can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry

1. Enter the number when the phone is not in use. Press **MENU**, then go to Step 3.
   -OR-
   Press **MENU** when the phone is not in use, then press **SELECT** to choose **Phonebook**. Press **SELECT** again to choose **Add new entry**.
2. Use the dialing keys to enter the number.
   -OR-
   Copy a number from the redial list by pressing **REDIAL** and then press ▼, ▲ or **REDIAL** repeatedly to select a number. Press **SELECT** to copy the number.
3. Press **SELECT** to move on to enter the name.
4. Use the dialing keys to enter the name. Additional key presses show other characters of that particular key.
5. Press **SELECT** to save.

While entering names and numbers, you can:
- Press **DELETE** to backspace and erase a digit or character.
- Press and hold **DELETE** to erase the entire entry.
- Press ▼ or ▲ to move the cursor to the left or right.
- Press and hold **PAUSE** to insert a dialing pause (for entering numbers only).
- Press 0 to add a space (for entering names only).

Review a phonebook entry

Entries are sorted alphabetically.
1. Press ↳ when the phone is not in use.
2. Scroll to browse through the phonebook, or use the dialing keys to start a name search.

Save a caller ID log entry to the phonebook

1. When the desired caller ID log entry displays, press **SELECT**.
2. Press **SELECT** to choose **To Phonebook**.
3. Use the dialing keys to edit the number, if necessary. Then press **SELECT**.
4. Use the dialing keys to edit the name, if necessary. Then press **SELECT**.

Delete a phonebook entry

1. When the desired entry displays, press **DELETE**.
2. When the handset displays **Delete entry?**, press **SELECT**.

Edit a phonebook entry

1. When the desired entry displays, press **SELECT**.
2. Use the dialing keys to edit the number, then press **SELECT**.
3. Use the dialing keys to edit the name, then press **SELECT**.

Dial a phonebook entry

- When the desired entry appears, press **TALK** or 🔊 to dial.

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.

The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more that 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

Review a caller ID log entry

1. Press **CID** when the phone is not in use.
2. Scroll to browse through the caller ID log.

Missed call indicator

When there are calls that have not been reviewed in the caller ID log, the handset displays **XX missed calls**.

Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed call indicator no longer displays.

If you do not want to review the missed calls one by one, press and hold **CANCEL** on the idle handset to erase the missed call indicator. All the entries are then considered old.

Dial a caller ID log entry

- When the desired entry appears, press **TALK** or 🔊 to dial.

Save a caller ID log entry to the phonebook

1. When the desired caller ID log entry displays, press **SELECT**.
2. Press **SELECT** to choose **To Phonebook**.
3. Use the dialing keys to edit the number, if necessary. Then press **SELECT**.
4. Use the dialing keys to edit the name, if necessary. Then press **SELECT**.

Delete the caller ID log entries

- When the desired caller ID log entry displays, press **DELETE**.

To delete all caller ID log entries:
1. Press **MENU** when the phone is not in use.
2. Scroll to **Caller ID log** and then press **SELECT**.
3. Scroll to **Delete all** then press **SELECT** twice.

Call block

If you have subscribed to caller ID service, you can set the telephone to block unknown calls and certain undesired calls. The call block list can store up to 20 entries.

Block unknown calls

1. Press **MENU** when the handset is not in use.
2. Scroll to **Call block** and then press **SELECT**.
3. Scroll to choose **Calls w/o num**, and then press **SELECT**.
4. Scroll to choose **Unblock** or **Block**, and then press **SELECT** to save.

Add a call block list entry

1. Press **MENU** when the handset is not in use.
2. Scroll to **Call block** and then press **SELECT**.
3. Press **SELECT** to choose **Block list**.
4. Scroll to choose **Add new entry**, and then press **SELECT**.
5. Use the dialing keys to enter the number (up to 30 digits).
6. Press **SELECT** to move on to enter the name.
7. Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
8. Press **SELECT** to save.

Review call block list

1. Press **MENU** when the handset is not in use.
2. Scroll to **Call block** and then press **SELECT**.
3. Press **SELECT** to choose **Block list**.
4. Press **SELECT** to choose **Review**.

Edit a call block list entry

1. When the desired entry displays, press **SELECT**.
2. Use the dialing keys to edit the number, and then press **SELECT**.
3. Use the dialing keys to edit the name, and then press **SELECT**.

Save a caller ID log entry to call block list

1. When the desired caller ID log entry displays, press **SELECT**.
2. Scroll to **To Call block**, and then press **SELECT**.
3. Use the dialing keys to edit the number, and then press **SELECT**.
4. Use the dialing keys to edit the name, and then press **SELECT** to save.

Delete a call block list entry

- When the desired call block list entry displays, press **DELETE**.

Sound settings

Key tone

You can turn the key tone on or off.
1. Press **MENU** when the handset is not in use.
2. Scroll to **Settings** and then press **SELECT**.
3. Scroll to choose **Key tone**, then press **SELECT**.
4. Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to save.

Ringer tone

You can choose from different ringer tones for each handset.
1. Press **MENU** when the handset is not in use.
2. Scroll to **Ringers** and then press **SELECT**.
3. Scroll to choose **Ringer tone**, then press **SELECT**.
4. Press ▼ or ▲ to sample each ringer tone, then press **SELECT** to save.

⚙ NOTE
- If you turn off the ringer volume, you will not hear ringer tone samples.

Ringer volume

You can adjust the handset ringer volume level, or turn the ringer off.
1. Press **MENU** when the handset is not in use.
2. Scroll to **Ringers** and then press **SELECT** twice.
3. Press ▼ or ▲ to sample each volume level, then press **SELECT** to save.

⚙ NOTE
- When the ringer volume is set to Off, the handset still rings when you press 🔍**FIND HANDSET** at the telephone base.

Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:
- Press **CANCEL** or **MUTE**. The handset displays **Ringer muted** and 🔕.

Quiet mode

You can turn on the quiet mode for a period of time. During this period, all tones (except paging tone) are muted.
1. Press and hold **QUIET#** on the handset when idle.
2. Use the dialing keys to enter the duration, and then press **SELECT** to save.
- To turn off the quiet mode, press and hold **QUIET#** on the handset when idle.

Mute first ring

Your telephone rings once for blocked calls. You can choose to mute the first ring for all incoming calls, so that there will be no ring for blocked calls. By default, the first ring is set to **On**.
1. Press **MENU** when the handset is not in use.
2. Press **7464#** on the handset.
3. Press ▼ or ▲ to choose **First ring:On** to keep the first ring, or **First ring:Off** to mute the first ring.
4. Press **SELECT** to save.

⚙ NOTE
- If you have muted the first ring, you will hear one ring less before the voicemail answers the incoming calls.

Retrieve voicemail from telephone service

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.

Retrieve voicemail

When you received a voicemail, the handset displays ✉ and **New voicemail**. To retrieve, typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

⚙ NOTE
- After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.

Set your voicemail number

You can save your access number on each handset for easy access to your voicemail. After you saved the voicemail number, you can press and hold **1** to retrieve voicemail.
1. Press **MENU** when the phone is not in use.
2. Scroll to **Settings** and then press **SELECT**.
3. Scroll to **Voicemail #** and then press **SELECT**.
4. Use the dialing keys to enter the voicemail number (up to 30 digits).
5. Press **SELECT** to save.

Turn off the new voicemail indicators

If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.
1. Press **MENU** when the phone is not in use.
2. Scroll to **Settings** and then press **SELECT**.
3. Scroll to **Clr voicemail** and then press **SELECT**.

⚙ NOTE
- This feature turns off the indicators only, it does not delete your voicemail messages.

Expand your telephone system

You can add new handsets (**CS5109**), cordless headsets (**IS6200**) or speakerphones (**MA3222** or AT&T **TL80133**) to your telephone system. All accessories are sold separately. Your telephone base supports a maximum of five devices.

For more details, refer to the user's manual that comes with your new device.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

General product care

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Frequently asked questions

Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, visit our website at **www.vtechphones.com** or call **1 (800) 595-9511** for customer service. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.

My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
The display shows **No line**. I cannot hear the dial tone.	Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord. If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.
The display shows **To register HS...** and **...see manual** alternately. The handset does not work at all.	The handset is deregistered from the telephone base. Place the handset in the telephone base to register it. You may hear a beep when the registration process completes. This process takes about 60 seconds.
I accidentally set my LCD language to Spanish or French, and I don't know how to change it back to English.	While the handset is not in use, press **MENU** and then enter ¥364# to change the handset LCD language back to English.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Handset: 1921.536-1928.448 MHz Telephone base: 1921.536-1928.448 MHz
Channels	5
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Handset: 2.4V Ni-MH battery Telephone base: 6V DC @ 400mA Charger: 6V DC @ 400mA
Memory	Phonebook: 50 memory locations; up to 30 digits and 15 characters Caller ID log: 30 memory locations; up to 24 digits and 15 characters Call block: 20 entries