Telephone base and charger installation
Install the telephone base and charger as shown below:
1. Place the battery with the label THIS SIDE UP facing up and the wires inside the battery compartment.
2. If you have DSL high speed Internet service, a DSL filter (not included) is required.
3. Slide the battery compartment cover towards the center of the handset until it clicks into place.
4. Place the handset in the telephone base or charger to charge.

Battery installation and charging
Install the battery as shown below. Once you have installed the battery, you may be able to make and receive short calls. For best performance, charge the handset battery continuously for at least 10 hours.
1. Plug the battery connector securely into the socket inside the handset battery compartment, matching the color-coded label.
2. Place the battery with the label THIS SIDE UP facing up and the wires inside the battery compartment.

Quick start guide
Introduction
This quick start guide provides you with the basic installation and use instructions. A limited set of features are described in abbreviated form. Please refer to the user’s manual for complete installation and operation instructions.

Telephone base overview
- **CHARGE light**: On when the handset is charging.
- **8/D/VOLUME**: Review the directory when the telephone is not in use. Scroll up or down in a menu. Increase the listening volume during a call or message playback. Move the cursor to the right when entering numbers or names in the directory.
- **MUTE/DELETE**: Mute the microphone during a call. Delete the displayed entry while in the directory, caller ID log or redial list. Silence the ringer temporarily while the handset is ringing. Delete digits or characters while using the dialing keys.
- **FLASH**: Make or answer a call. Answer a call waiting during a call.
- **SPEAKER**: Make or answer a call using the handset speakerphone. Switch between the speakerphone and the handset during a call.
- **REDIAL/PAUSE**: Press to review the redial list. Press and hold to insert a dialing pause while entering numbers in the directory.
- **EQ**: Change the audio quality to best suit your hearing during an outside call, intercom call, message or announcement playback.
- **X/DELETE**: Delete the message currently playing. Delete twice to delete all old messages when the telephone is not in use.
- **Message window**: Shows the number of messages and other answering system information. If the last message is not received, the message window will not display.
- **SKIP**: Skip to the next message.
- **ANS ON/OFF**: Turn the answering system on or off.
- **PLAY/STOP**: Play messages. Stop message playback.
- **2/SPEAKER** or **# (pound key)**: To answer an intercom call: Press **FLASH** or **SPEAKER** of any of the dialing keys on the destination handset.
- **OFF/CANCEL**: To end an intercom call: Press **OFF/CANCEL** or place the handset back in the telephone base or charger.
- **PUSH-t0-TALK (PTT)**: You can directly broadcast messages from one handset to the speakerphone of one or multiple handsets. Press and hold **PTT** to begin two-way communication. When the connection is made, both the caller and the destination handsets display **Press and hold [PTT] to talk** and beep once. Only one handset can talk at a time. To do so, press and hold **PTT TO TALK**.

Directory
The directory can store up to 50 entries, which are shared by all system handsets.
To add a directory entry:
1. Press **MENU/SELECT** when the handset is not in use.
2. Scroll to **Directory**, then press **MENU/SELECT**.
3. Scroll to **Add contact**, then press **MENU/SELECT**.
4. Use the dialing keys to enter the phone number (up to 30 digits).
5. **-OR-**
   - Copy a number from the redial list by pressing **REDIAL/PAUSE** and press **#** or **REDIAL/PAUSE** repeatedly to select a number. Press **MENU/SELECT**.
   - Press **MENU/SELECT** to store the entry.
   - Use the dialing keys to enter the name (up to 15 characters). Additional keys press show other characters of that particular key.
   - Press **MENU/SELECT** to save the entry.

While entering names and numbers, you can:
- **MUTE/DELETE** to backspace and erase a digit or character.
- **Press and hold MUTE/DELETE** to erase the entire entry.
- **Press and hold REDIAL/PAUSE** to insert a dialing pause (for entering phone numbers only).
- **Press # or ** to move the cursor to the left or right.
- **Press 0 to add a space (for entering names only).

To review and dial from the directory:
Entries are sorted alphabetically.
1. Press **#** when the handset is not in use.
2. Scroll through the directory, or use the dialing keys to start a name search.
3. When the desired entry appears, press **FLASH** or **SPEAKER** to dial.

To edit a directory entry:
1. When the desired entry displays, press **MENU/SELECT**.
2. When the screen displays **EDIT NUMBER**, use the dialing keys to edit.
3. Press **MENU/SELECT**.
4. When the handset displays **EDIT NAME**, use the dialing keys to edit.
5. Press **MENU/SELECT** to save.

To delete a directory entry:
1. When the desired entry displays, press **MUTE/DELETE**.
2. When the handset displays **Delete contact?**, press **MENU/SELECT**.

Telephone settings
Default settings are indicated by asterisks (*).

Screen display
- **Function**: Set the screen display language. **Language** can be changed. *English*
- **Options**: Enable the telephone base and/or charger to announce the incoming caller ID information.

CID/VOLUME
- **Function**: Enable the date and time to be set automatically.
- **Options**: Enable the telephone base and charger to announce the incoming caller ID information.

MUTE/DELETE
- **Function**: Enable the telephone base and charger to announce the incoming caller ID information.

Message window
- **Function**: Enable the telephone base and charger to announce the incoming caller ID information.

Telephone operation
Make a call
- **Press 2/SPEAKER** or **# (pound key)**, and then dial the telephone number.

- **-OR-**
  - Predial by first dialing the telephone number and then press **# (pound key)**.

Answer a call
- **Press 2/SPEAKER** or any dialing key (0-9, TONE or #).

End a call
- **Press OFF/CANCEL** or put the handset back to the telephone base or charger.

Redial list
Each handset stores the last 10 telephone numbers dialed.

To review and dial numbers from the redial list:
1. Press **REDIAL/PAUSE** when the handset is not in use.
2. Press **#** (10 times) or **REDIAL/PAUSE** repeatedly until the desired entry displays.
3. Press 2/SPEAKER or **# (pound key)** to dial.

To delete a redial entry:
When the desired redial entry displays, press **MUTE/DELETE**.

Intercom
Use the intercom feature for conversation between two system handsets.

- Only one intercom call can be established with two handsets at a time.
- If there is an incoming call while the originating handset is making an intercom request, the intercom request will be stopped.

To initiate an intercom call:
When the handset is not in use, press **MENU/SELECT**. Scroll to **>Intercom**, then press **MENU/SELECT**.

- If you have more than two handsets, scroll to select a destination handset, or use the dialing keys to enter a handset number.
About answering system and voicemail
Your telephone has separate indicators for two different types of voice messages: those left on the built-in answering system and those left at your telephone service provider’s voicemail. Each alerts you to new messages separately.

- **If** XX New messages and **CID** display on the handset and the message window on the telephone base flashes, there are messages recorded on the built-in answering system. The total recording time is approximately 14 minutes. It can record and store up to 99 messages and the recording time of each message depends on the message length. It can also record and play voice messages.
- **If** New Voicemail and **CID** display on the handset, your telephone service provider is indicating that it has new voicemail for you. Contact your telephone service provider for more information on how to access your voicemail.

### Answering system settings

<table>
<thead>
<tr>
<th>Screen display</th>
<th>Function</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call screening</td>
<td>Set whether you hear the callers while they are leaving messages to you.</td>
<td>On* Off</td>
</tr>
<tr>
<td># of rings</td>
<td>Set the number of times the telephone rings before the answering system answers.</td>
<td>5, 6, 7, 8, 9, Toll saver</td>
</tr>
<tr>
<td>Remote code</td>
<td>Set a two-digit security code to access the answering system remotely from any touch-tone telephone base when in use.</td>
<td>19*</td>
</tr>
<tr>
<td>Msg alert tone</td>
<td>Set to alert you when you have new messages.</td>
<td>On Off</td>
</tr>
<tr>
<td>Recording time</td>
<td>Set the recording time for each incoming message.</td>
<td>3 minutes* 2 minutes 1 minute</td>
</tr>
</tbody>
</table>

**Answering system operation**

**Turn the answering system on or off**
The answering system must be turned on to answer and record messages. When it is turned on, the **ANS ON/OFF** light on the telephone base turns on and **ANS ON** displays on the handset. When **ANS ON** appears, the system will answer the call automatically.

**Press** ***ANS ON/OFF** on the telephone base to turn the built-in answering system on or off.

**Record your own announcement**
You can use the preset announcement to answer calls, or replace it with your own recorded announcement. It can be up to 90 seconds in length.

1. Press **MENU/SELECT** when the handset is not in use.
2. Scroll to **Answering sys**. Press **MENU/SELECT** twice.
4. After the tone, speak towards the handset microphone. Press 5 when done.
5. The answering system automatically plays back the newly recorded announcement, then returns to the previous menu.

### Message playback

**To play messages with the telephone base:**
Press **PLAY/STOP** when the telephone is not in use.

**Options during playback:**
- Press **VOL** or **VOL** to adjust the speaker volume.
- Press **FLASH** to skip to the next message.
- Press **REPEAT** to repeat the message currently playing.
- Press **REPEAT** twice to listen to the previous message.
- Press **DELETE** to delete the current message. The system advances to the next message.
- Press **PLAY/STOP** to stop.

**To play messages with a handset:**
Press **MENU/SELECT** twice when the telephone is not in use.

**Options during playback:**
- Press **MENU/DELETE** to pause the playback, and display the caller ID information if it is available, then press **FLASH** or **SPEAKER** to call back the caller. If you do not press **FLASH** within 10 seconds, message playback resumes.
- Press **FLASH** to stop the playback and the handset displays **Call back?** then press **MENU/SELECT, **FLASH** or **SPEAKER** to call back the caller.
- Press **VOLUME** or **VOLUME** to adjust the speaker volume.
- Press **PUSH** to adjust the handset message playback audio quality.
- Press 6 to skip to the next message.
- Press 4 to repeat the message currently playing. Press 4 twice to listen to the previous message.
- Press **DELETE** to delete the current message. The system announces, “Message deleted,” and advances to the next message.
- Press 7 to stop.

### Delete all old messages

**To delete all old messages at the telephone base:**
Press **X/DELETE** twice when the telephone is not in use.

**To delete all old messages with a handset:**
1. Press **MENU/SELECT** when the handset is not in use.
2. Press **Answering sys** and then press **MENU/SELECT**.
3. Scroll to **Delete all old** and then press **MENU/SELECT** twice.

### Call screening

**Call screening at the telephone base:**
If the answering system and call screening are on, the announcement and the incoming message broadcast at the telephone base when a call is answered by the answering system.

**Options while recording a message:**
- Press **VOL** or **VOL** on the telephone base to adjust the call screening volume.
- Press **PLAY/STOP** to temporarily silence the call screening.

**Call screening at the handset:**
If the answering system is on, the announcement and the incoming message broadcast at the telephone base when a call is answered by the answering system. The handset shows 

**To screen call, press** **SELECT**. Press **MENU/SELECT** to screen the call on your handset and the handset displays the caller ID information. If you do not subscribe to caller ID service, the handset shows **Screening…**.

**Call intercept**
If you want to talk to the person whose message is being recorded, press **FLASH** or **SPEAKER** on the handset.

**IMPORTANT!**
If you have difficulty with your telephone, please refer to the user’s manual for a full set of installation and operation instructions. For customer service, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

**Command**

<table>
<thead>
<tr>
<th>Command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Play all messages.</td>
</tr>
<tr>
<td>2</td>
<td>Play new messages.</td>
</tr>
<tr>
<td>3</td>
<td>Delete a message (during playback).</td>
</tr>
<tr>
<td>4</td>
<td>Repeat the current message (during playback).</td>
</tr>
<tr>
<td>5</td>
<td>Listen to the previous message (during playback).</td>
</tr>
<tr>
<td>6</td>
<td>End the call.</td>
</tr>
<tr>
<td>7</td>
<td>Record a new announcement.</td>
</tr>
<tr>
<td>8</td>
<td>Turn the answering system on or off.</td>
</tr>
<tr>
<td>9</td>
<td>Hang up or press 8 to end the call.</td>
</tr>
</tbody>
</table>

**About caller ID log**
This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller’s name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.

**Caller ID log**
The caller ID log stores up to 50 entries. If you answer a call before the caller information appears, it will not be saved in the caller ID log.

- **The handset displays XX Missed calls when there are calls that have not been reviewed in the caller ID log.**
- **If you want to erase the missed call indicator, press and hold OFF/CANCEL on the idle handset.**

**To review and dial a number in the caller ID log:**
1. Press **CID** when the handset is not in use.
2. Scroll to browse through the call log. When the desired entry appears:
   - Press **#** (pound key) repeatedly to show different dialing options.
   - Press 1 repeatedly to add or remove 1 in front of the telephone number.
3. Press **FLASH** or **SPEAKER** to dial the displayed number.

**To save a caller ID log entry to the directory:**
1. When the desired caller ID log entry displays, press **MENU/SELECT**.
2. When the handset displays **EDIT NUMBER**, use the dialing keys to modify the number if necessary.
3. Press **MENU/SELECT**.
4. When the handset displays **EDIT NAME**, use the dialing keys to modify the name if necessary.
5. Press **MENU/SELECT** to save.

**To delete the caller ID log entries:**
- **Delete one entry:** When the desired caller ID log entry displays, press **MUTE/DELETE**.
- **Delete all entries:** Press **MENU/SELECT** when the handset is not in use. Scroll to **Caller ID log** and then press **MENU/SELECT**. Scroll to **Delete all calls** and then press **MENU/SELECT** twice.

**Caller ID**
Your telephone has caller ID service. When there is a call in progress, your telephone will announce the caller’s name or number. The caller ID log stores up to 50 entries. If you answer a call before the call screening display on the handset, your telephone displays the caller ID information.

- **If** you do not subscribe to caller ID service, the handset displays **Screening…**.

**Options while recording a message:**
- Press **VOLUME** or **VOLUME** on the telephone base to adjust the call screening volume.
- Press **PLAY/STOP** to temporarily silence the call screening.

**To screen call, press** **SELECT**. Press **MENU/SELECT** to screen the call on your handset and the handset displays the caller ID information. If you do not subscribe to caller ID service, the handset shows **Screening…**.

**Call intercept**
If you want to talk to the person whose message is being recorded, press **FLASH** or **SPEAKER** on the handset.